

## TROUBLESHOOTING DOCUMENT

### DISPOSITION OF PROBLEM (S)

Intermittent dripping from the shower overhead or hand shower.

Water starts dripping out of the shower head in the middle of the night (more noticeable at night than during the day)

### CAUSES OF PROBLEM

The Overhead shower or rain head shower carries a large volume of water that drains out of the shower head once the water is turned off, this can take some minutes to fully drain, the hand shower is the same, but a smaller volume of water so will take less time to drain out.

Blocked outlets on the shower face due to calcium buildup can hold the water within the head and reduce the water being released so seems like an ongoing leak.

Water can often start dripping out of the shower heads long after you have used the shower due to changes in atmospheric pressure, this change in atmospheric pressure can draw a little water back up into the shower head and then it is released.

### REMEDIES

Unfortunately, there is no remedy for the shower head draining the water once the mixer has been shut off this is part of the shower's normal functionality.

If your shower head is dripping for a while but eventually stopping, you can remove the shower head and if the outlets are silicone rub them with your thumb to dislodge any calcium build up.

Another solution is to soak the shower head in CLR (Calcium, Lime, Rust remover) this can be purchased from your local hardware and some supermarkets.

Water being released due to atmospheric pressure is another issue that there is no remedy for.

If your showerhead is leaking constantly (Never Stops) the problem will not be the shower but possibly the shower mixer (Valve) you will need to call a local plumber to check the valve for a possible cartridge failure.

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